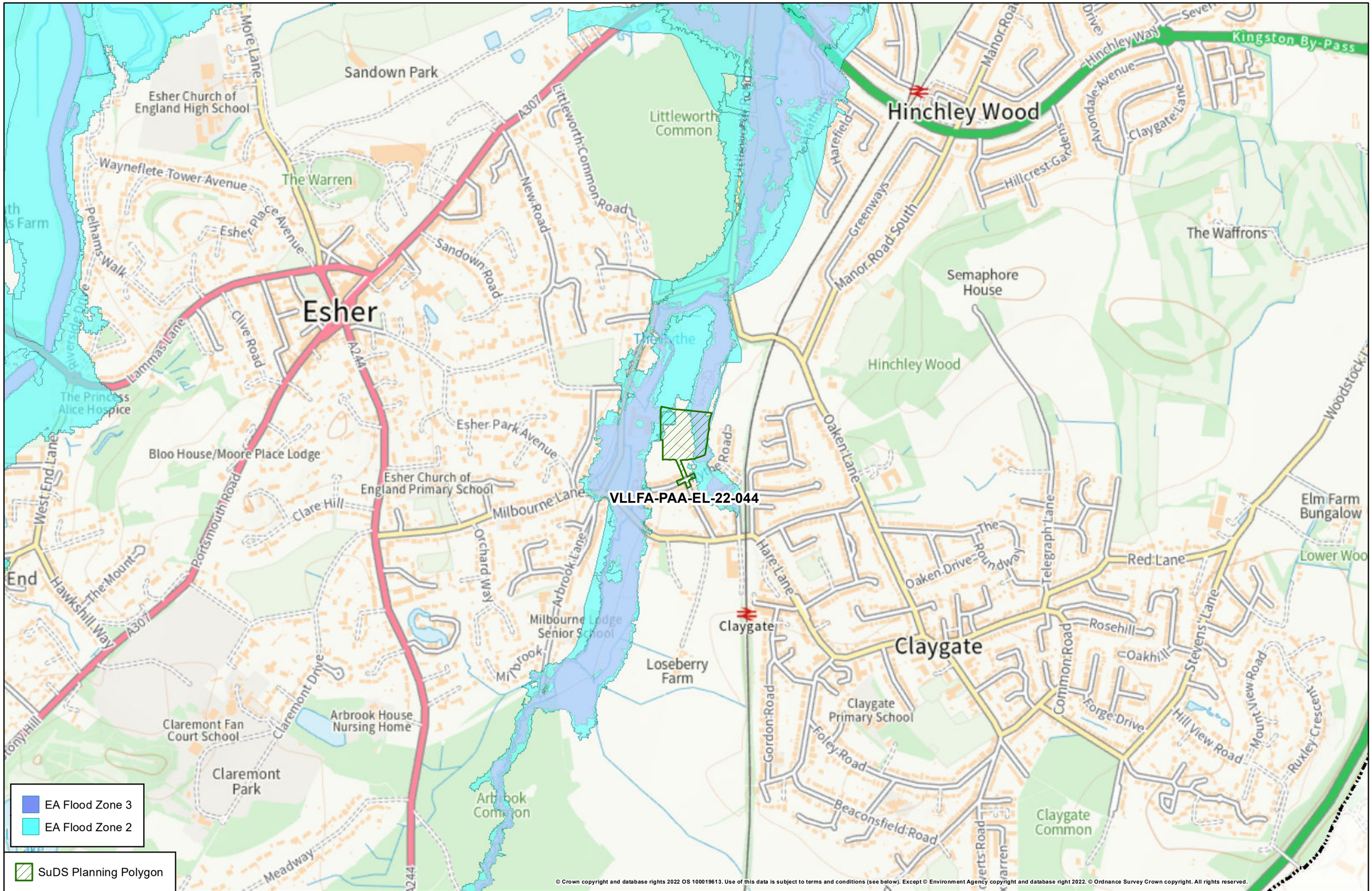


N

Created by: AD
Department: Strategic Network Resilience
Printed on: 23/09/2022

Original Size A3

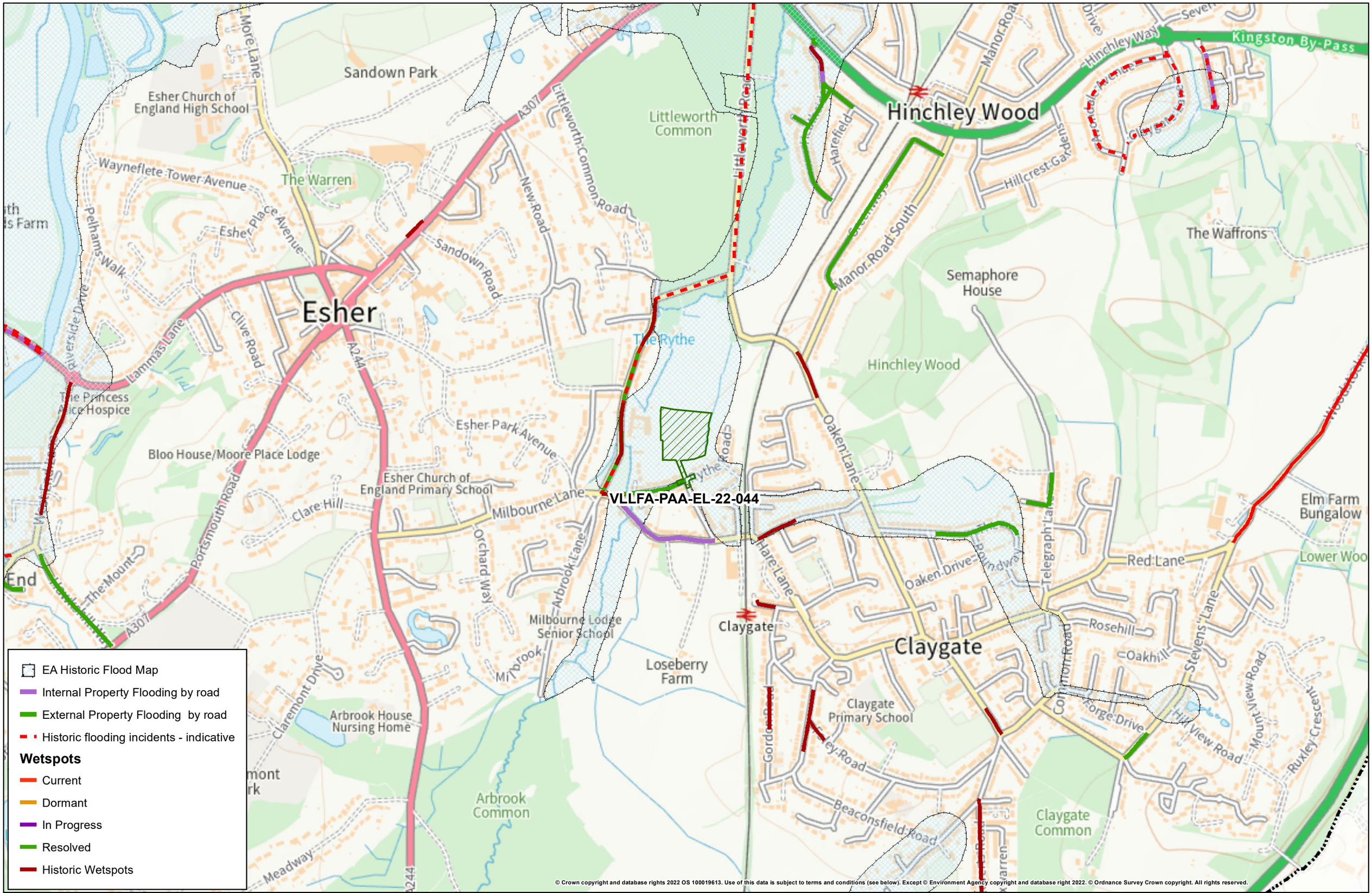
0 150 300 Metres

FLOOD RISK REPORT- VLLFA-PAA-EL-22-004 - Land North of Raleigh Drive, Claygate

Fluvial Flood Risk

For use in reference to the Flood Risk Report only.

SURREY COUNTY COUNCIL



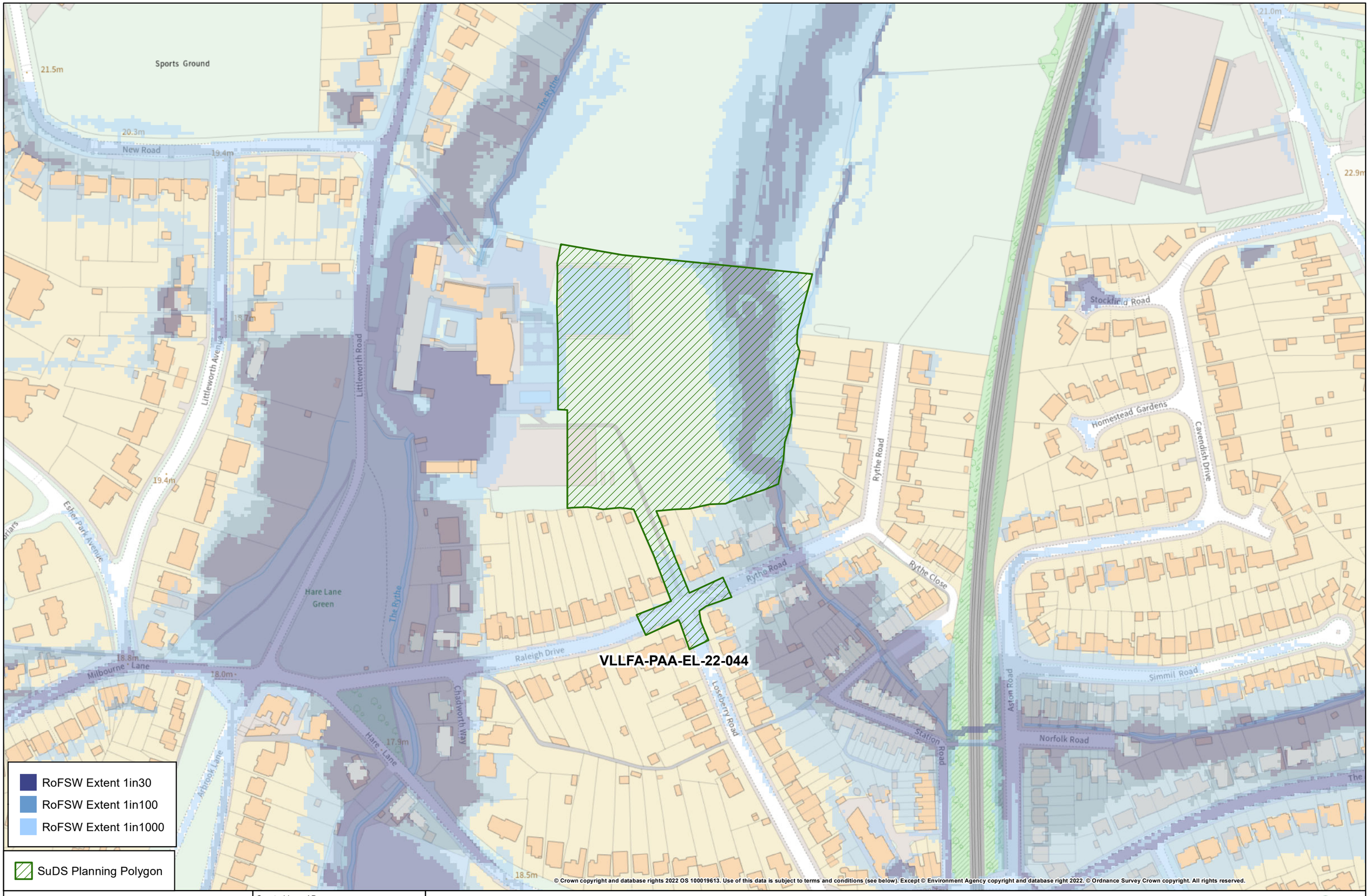
N

Created by: AD
Department: Strategic Network Resilience
Printed on: 23/09/2022

Original Size A3
0 150 300 Metres

FLOOD RISK REPORT- VLLFA-PAA-EL-22-004 - Land North of Raleigh Drive, Claygate
Historic Flood Evidence
For use in reference to the Flood Risk Report only.

SURREY COUNTY COUNCIL



N

Created by: AD
Department: Strategic Network Resilience
Printed on: 23/09/2022

Original Size A3
0 30 60 Metres

FLOOD RISK REPORT- VLLFA-PAA-EL-22-004 - Land North of Raleigh Drive, Claygate

Surface Water Flood Risk

For use in reference to the Flood Risk Report only.

SURREY COUNTY COUNCIL

From: Mike Burch <Mike.Burch@surreycc.gov.uk>
Sent: 21 October 2022 14:56
To: Daniel Cook
Cc: Bob Shattock; Oliver Harvey
Subject: RE: VLLFA-PAA-EL-22-044 Land North of Raleigh Drive, Claygate

Dear Daniel,

Apologies for the delayed response, it’s been a manic week.
Comments below in green

Kind Regards

Mike Burch (Mr. pronouns: he/him)
Critical Drainage Specialist
Flood Risk, Planning and Consenting Team
Flood and Climate Resilience
Surrey County Council
Merrow Depot, Merrow Lane, Guildford, GU4 7BQ
Email: suds@surreycc.gov.uk | Telephone: 0300 200 1003

From: Daniel Cook <daniel@aegaea.com>
Sent: 18 October 2022 21:33
To: Mike Burch <Mike.Burch@surreycc.gov.uk>
Cc: Bob Shattock <bob@greatwavegroup.co.uk>; Oliver Harvey <oliverharvey@aegaea.com>
Subject: Re: VLLFA-PAA-EL-22-044 Land North of Raleigh Drive, Claygate

Dear Mike,

Thank you ever so much for your response and comments on the proposed strategy. Please see below
our response to the queries/suggestions raised.

* The permeable surfacing could extend to all the parking bays and parking courts too.
It could yes, it would result in slightly less subbase depth requirement. It should be stressed that
all hardstanding should be permeable paving regardless (apart from the access road), however
not all the paving may have a cellular subbase. This would , as I am sure you will agree be
designed/confirmed with architects at design state or as a condition.
The permeable surfacing of the additional areas was not apparent from the plan supplied. It is
certainly acceptable to have the additional areas of permeable surfacing without

the additional
depth of attenuating sub-base. May be an idea on the drainage plan to have the areas that are
permeable but not attenuating hatched as so.

* A conveyance swale could be utilised along the eastern side of the development in preference
to below ground pipes.
Most of the eastern side of the development is in a flood zone, we have provided an extract
from the pre-application document demonstrating the AEPs, we were under the impression post
our meeting as per the minutes that no SuDS / open storage should be in flood zone 3. It can
be seen that there is very little land available on the eastern side outside of the 1 in 100 and 1 in
100 + CC extent making up Flood Zone 3.
We welcome your comments on this.
It was difficult to eyeball in where the FZ3 outline would be – may be an idea to include on
drainage plan when submitting.
Ideally we would prefer surface water drainage features kept outside of FZ3. So if there is no
room to include as a conveyance swale, then piped is what it will have to be.

* Unclear how filter drain from impermeable access road feeds into drainage system and whether
it has been accounted for
We can confirm that it has been accounted for within the calcs. we explore whether it is possible
to extend it further north and if it is possible it would just be connected into the subbase of the
paving. This would only be a shallow filter drain, primarily for conveyance (circa. 200-300mm
deep) ; we don't envisage this having any issues with a connection.

We trust that the above is useful to support both parties in coming to an agreement on the
drainage strategy. Whilst in discussion, please could I also ask for an amendment or comment to
the previous meeting minutes circulated. The request is with focus to the bowling green in the
western corner of the site. As discussed on the call, it was recognised that this an unnatural
feature and infilling would not cause concern as it would return to the natural levels of the site
and is outside of the 1 in 100 and 1 in 100 + CC event. Can a note be added to this effect.

I welcome your response at your earliest convenience and thank you for your support.

Kind regards and best wishes,

Daniel

On Mon, 17 Oct 2022 at 08:38, Mike Burch <Mike.Burch@surreycc.gov.uk> wrote:
Hi Daniel,

The overall principles are certainly acceptable.
Some comments:
* The permeable surfacing could extend to all the parking bays and parking courts too.
* A conveyance swale could be utilised along the eastern side of the development in preference
to below ground pipes.
* Unclear how filter drain from impermeable access road feeds into drainage system and whether
it has been accounted for

Kind Regards

Mike Burch (Mr. pronouns: he/him)
Critical Drainage Specialist
Flood Risk, Planning and Consenting Team
Flood and Climate Resilience
Surrey County Council
Merrow Depot, Merrow Lane, Guildford, GU4 7BQ
Email: suds@surreycc.gov.uk | Telephone: 0300 200 1003

From: Daniel Cook <daniel@aegaea.com>
Sent: 12 October 2022 16:26
To: Mike Burch <Mike.Burch@surreycc.gov.uk>
Cc: Bob Shattock <bob@greatwavegroup.co.uk>
Subject: Re: VLLFA-PAA-EL-22-044 Land North of Raleigh Drive, Claygate

Dear Mike,

I hope you are well.

Thank you once more for your time a few weeks ago now. We have as discussed worked on the
drainage strategy factoring the space constraints of the site, flood zones, geology and other

environmental factors.

Attached is our current proposal for the outline planning application demonstrating surface water run
off rates can be mitigated, attenuated and discharged from the site.

Please can we have your comments as discussed in the meeting.

Many thanks

Daniel

On Mon, 26 Sept 2022 at 14:44, Mike Burch <Mike.Burch@surreycc.gov.uk> wrote:
Dear Daniel,

Please see attached Detailed FRR and associated mapping.

Kind Regards

Mike Burch (Mr. pronouns: he/him)
Critical Drainage Specialist
Flood Risk, Planning and Consenting Team
Flood and Climate Resilience
Surrey County Council
Merrow Depot, Merrow Lane, Guildford, GU4 7BQ
Email: suds@surreycc.gov.uk | Telephone: 0300 200 1003

--

Daniel Cook BSc (Hons) MSc C.WEM MCIWEM
Principal Flood Risk Consultant & Director
DD: 02081 641 282
Email: daniel@aegaea.com
www.aegaea.com

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Daniel Cook BSc (Hons) MSc C.WEM MCIWEM
Principal Flood Risk Consultant & Director
DD: 02081 641 282
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www.aegaea.com

I will be on leave Monday 24th October to the 28th October. Returning to the office 31st October. I will
have no access to email or work phone.

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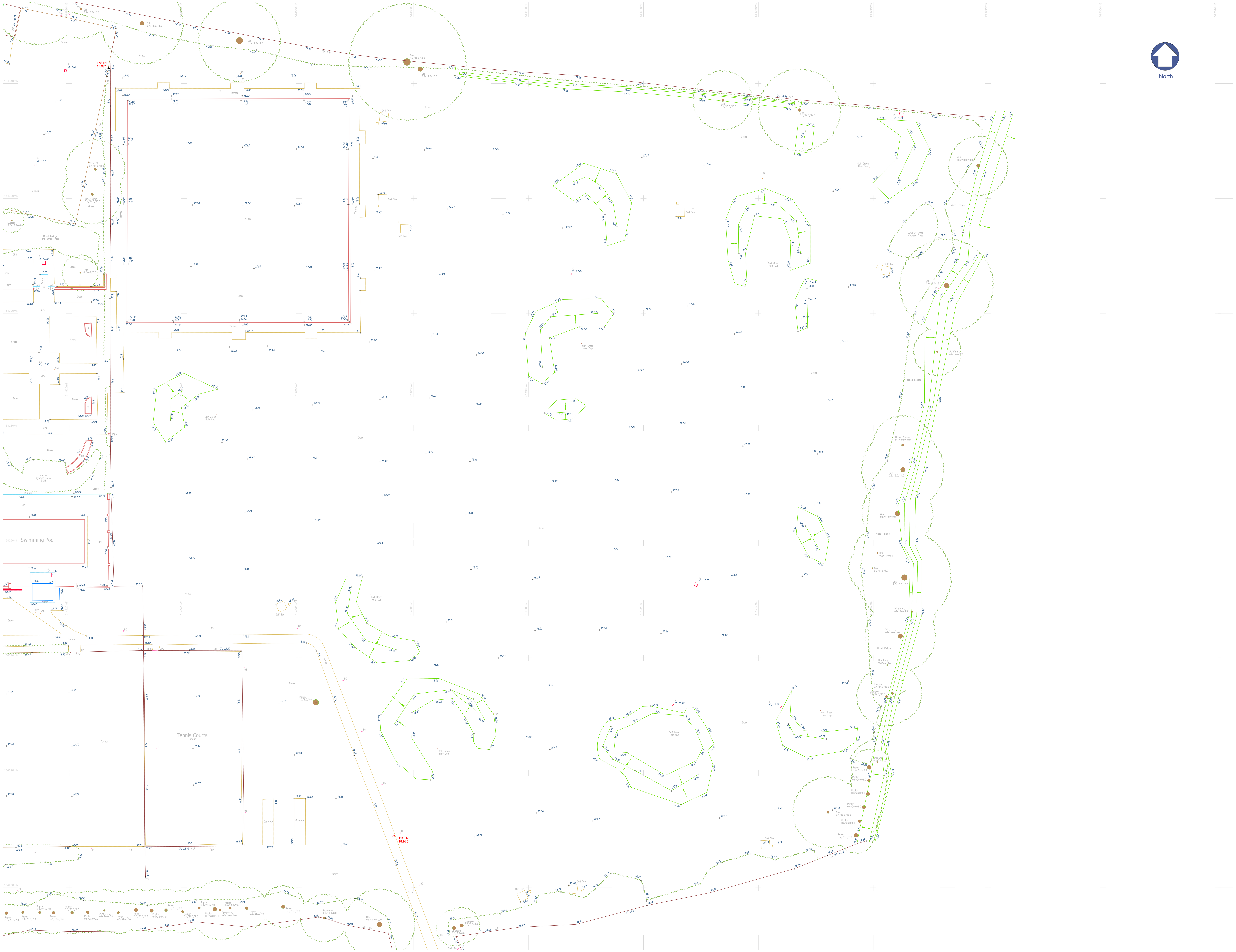
Appendix C Topographic Survey



Abbreviations

AV	Air Valve	TBM	Temp. Bench Mark
ACU	Air Conditioning Unit	TP	Telegraph Pole
BB	Belisha Beacon	TL	Traffic Light
BK	Brick	TK	Tank
BO	Bollard	UTL	Unable To Lift
BS	Bus Stop	V	Vent
BT	British Telecom cover	VP	Vent Pipe
CBF	Close Board Fence	WC	Water Cover
CLF	Chain Link Fence	WM	Water Meter
CO	Column	WSC	Water Stop Cock
CONC	Concrete	WV	Water Valve
CP	Catch Pit	**Levels**	
CPS	Concrete Paving Slabs		
CLF	Chain Link Fence	ACL	Arch Crown Level
DK	Drop Kerb	ASL	Arch Spring Level
EC	Electric Cover	CL	Cover Level
EP	Electricity Pole	CPL	Coping Level
ER	Earthing Rod	DCL	Door Cill Level
FB	Flower Bed	DHL	Door Head Level
FE	Fire Escape	EL	Eaves Level
FH	Fire Hydrant	FFL	Finished Floor Level
FHR	Fire Hose Reel	FL	Floor Level
FP	Flag Pole	IL	Invert Level
GC	Gas Cover	PL	Parapet Level
GP	Gate Post	RL	Ridge Level
GU	Gully	SSL	Structural Slab Level
GV	Gas Valve	TFL	Top of Fence Level
IC	Inspection Cover	TTL	Top of Tree Level
IR	Iron Railings	TWL	Top of Wall Level
JB	Junction Box	UBL	Underside of Beam Level
KO	Kerb Outlet	UBXL	Underside of Boxing Level
LB	Litter Bin	UJL	Underside of Joist Level
LL	Low Level	UPL	Underside of Pipe Level
LLF	Larch Lap Fence	URSJL	Underside of RSJ Level
LP	Lamp Post	USL	Generic Underside Level
LW	Light Well	WCL	Window Cill Level
MB	Multi-Bole	WHL	Window Head Level
MH	Manhole		
MK	Marker	**Heights**	
MT	Meter		
OH	Overhead	AC	Arch Crown
PM	Parking Meter	AS	Arch Spring
PB	Post Box	DC	Floor to Door Cill
P/R	Post & Rail	DH	Door Cill to Head
PT	Post	HT	Height
P/W	Post & Wire	UBX	Underside of Boxing
RE	Rodding Eye	UD	Underside of Duct
RET	Retaining	UJ	Underside of Joist
RS	Road Sign	UP	Underside of Pipe
RSJ	Rolled Steel Joist	URSJ	Underside of RSJ
RWP	Rain Water Pipe	US	Generic Underside
SC	Stop Cock	WC	Floor to Window Cill
TCB	Telephone Call Box	WH	Window Cill to Head

Notes

Survey Station	STN	Hedge	
Spot Level	+20.00	Foul Pipe	
Arch		Storm Pipe	
Gate			
Contours	25.50	Top of Bank	
Photo Position (& orientation)		Bottom of Bank	

Grid & Datum

Survey Grid

The survey grid is a local, plane grid coincident with Ordnance Survey National Grid at station 1STN and orientated to grid north.

Survey Datum

The survey is based on Ordnance Survey datum (Newlyn).

Trees

All trees sizes and heights are approximate and species have been identified to the best of the Surveyors knowledge. Where guaranteed tree species becomes important, the services of an Arborist should be employed.

Notation : Diameter of Trunk / Height / Spread

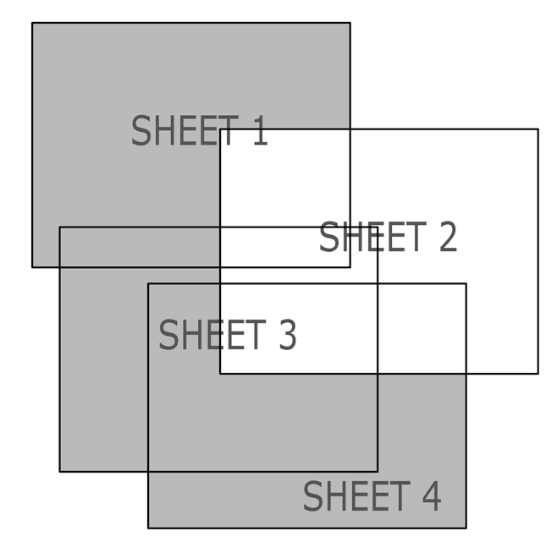
Trees with bole diameters below the specified minimum size may have not been surveyed.

Individual tree canopies are shown in a separate layer named CANOPIES, which for presentation purposes has been turned off.

Drainage

Where drainage covers have been lifted, data has been recorded for each individual manhole from the surface and connections to other manholes, pipes or gullys are assumed. Where information is required by accessing the manhole or tracing to other manholes then a services trace will be needed.

Notes



This drawing has been updated in accordance with the clients request.
Edits made have been noted in the revision table below.
No other information in this drawing has been verified or checked since the time of the original survey (10.07.2017).

SURVEY STATIONS			
Name	Easting	Northing	Height
1STN	514719.344	164301.971	17.766
2STN	514719.003	164262.652	17.634
3STN	514747.656	164249.042	17.882
5STN	514784.689	164225.374	18.141
9STN	514779.943	164204.173	18.461
11STN	514876.555	164209.014	18.925
12STN	514902.304	164138.945	19.522
13STN	514908.963	164108.620	19.605
17STN	514826.888	164342.629	17.971
18STN	514804.835	164329.189	17.685
19STN	514772.896	164340.963	17.833
20STN	514804.624	164308.374	17.736
22STN	514757.693	164350.943	17.944
23STN	514735.831	164360.665	17.919
24STN	514712.504	164390.330	17.974
25STN	514777.298	164309.893	17.914
26STN	514799.104	164248.431	18.518
27STN	514801.749	164290.297	18.487

Rev	Notes	Date	CAD
A	Road junction of Raleigh Drive, Rythe Drive and Loseberry Road added. Fence added running north to south running through the centre of the site. Trees removed from north eastern area of the site.	20.05.22	B.B.

Client
Savills (UK) LTD

Spatial Dimensions
Because Measurement Matters
1st/2nd Floor, 50 London Road, Riverhead, Kent, TN13 2DE
T: 01732 458799 E: info@spatial-dimensions.com
www.spatial-dimensions.com

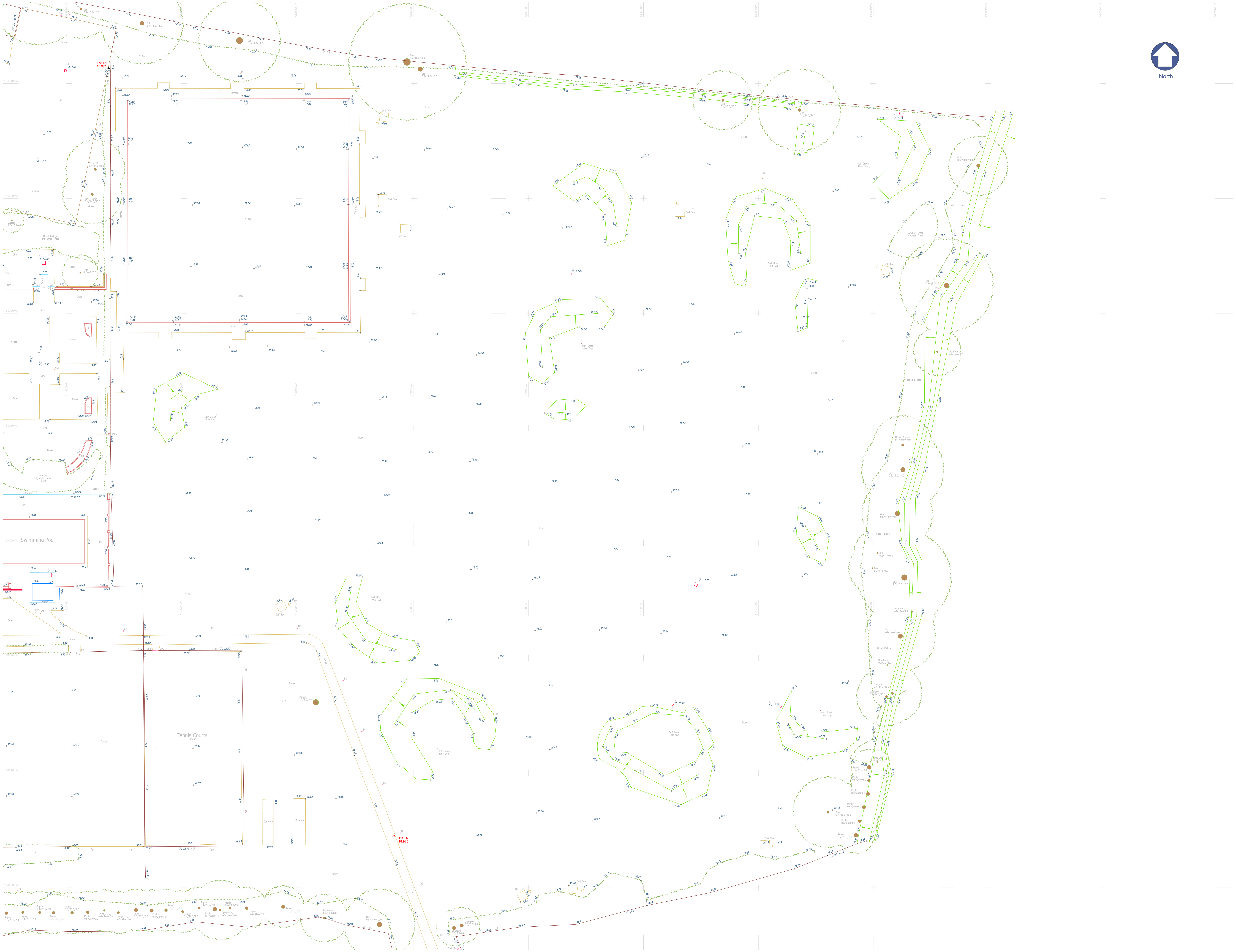
Drawing Title
Topographical Survey

Project
Claygate House
Littleworth Road
Esher
Surrey, KT10 9PN

Scale Bar
0 1 5 10
Scale in Metres 1:200 @ A0

Surveyor: D.B. | Checker: W.S. | Status: FINAL

Date Of Issue: 10/07/17 | SD Ref No:17176_01 | Rev: A



Abbreviations

AV	Air Valve
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BB	Belisha Beacon
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PT	Post
P/W	Post & Wire
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RET	Retaining
RS	Road Sign
RSJ	Rolled Steel Joist
RWP	Rain Water Pipe
SC	Stop Cock
TCB	Telephone Call Box
TBM	Temp. Bench Mark
TP	Telegraph Pole
TL	Traffic Light
TK	Tank
UTL	Unable To Lift
V	Vent
VP	Vent Pipe
WC	Water Cover
WM	Water Meter
WSC	Water Stop Cock
WV	Water Valve

Levels

ACL	Arch Crown Level
ASL	Arch Spring Level
CL	Cover Level
CPL	Coping Level
DCL	Door Cill Level
DHL	Door Head Level
EL	Eaves Level
FFL	Finished Floor Level
FL	Floor Level
IL	Invert Level
PL	Parapet Level
RL	Ridge Level
SSL	Structural Slab Level
TFL	Top of Fence Level
TTL	Top of Tree Level
TWL	Top of Wall Level
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UPL	Underside of Pipe Level
URSJL	Underside of RSJ Level
USL	Generic Underside Level
WCL	Window Cill Level
WHL	Window Head Level

Heights

AC	Arch Crown
AS	Arch Spring
DC	Floor to Door Cill
DH	Door Cill to Head
HT	Height
UBX	Underside of Boxing
UD	Underside of Duct
UJ	Underside of Joist
UP	Underside of Pipe
URSJ	Underside of RSJ
US	Generic Underside
WC	Floor to Window Cill
WH	Window Cill to Head

Notes

Survey Station — STN
Spot Level — +20.00
Arch
Gate
Contours — 25.50
Photo Position (& orientation)
Hedge
Foul Pipe
Storm Pipe
Top of Bank
Bottom of Bank

Grid & Datum

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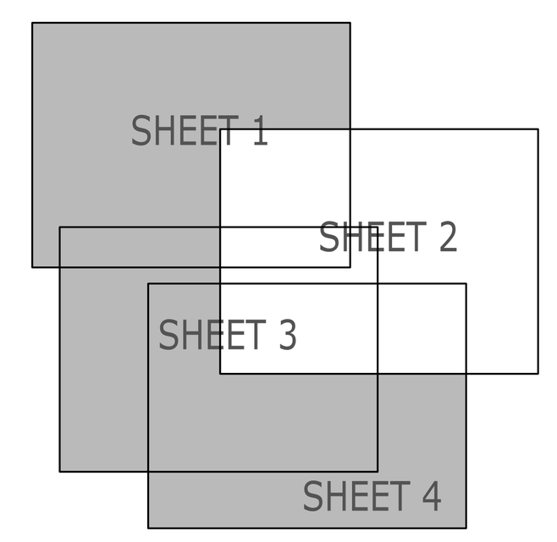

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Drawing Title
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Scale Bar
0 1 5 10
Scale in Metres 1:200 @ A0

Surveyor: D.B. | Checker: W.S. | Status: FINAL
Date Of Issue: 10/07/17 | SD Ref No:17176_01 | Rev: A

Appendix D Borehole/ Ground Records

RECORD OF BOREHOLE NO. 49

TQ16SW 83
14947 64386

Ground level : 58.7ft. above O.D.

Dia. of boring : 6in.

Type of boring : Post-hole Auger

Lining tubes : Not used

Daily Progress	Samples: Depth	Samples: Type	Change of Strata: Legend	Change of Strata: Depth	Change of Strata: O.D. Level	Description of Strata
	0'0" - 0'9"	D		1'6"	53.2	TOPSOIL
	1'6" - 2'0"	D				
	2'6" - 3'6"	U(4)				
	3'6"	D				Firm brown silty CLAY with occasional gravel and pockets of fine sand and silt
	3'6" - 4'3"	D				
	5'6" - 6'3"	D				
	7'0" - 8'6"	U(4)		8'6"	46.2	
	8'6"	D				
	8'6" - 9'3"	D				Stiff fissured brown and grey silty CLAY
				12'0"	42.7	
	12'0" - 12'9"	D				Stiff dark grey clayey SILT
27.11.62.	13'6" - 15'0"	U(4)		15'0"	39.7	
	15'0"	D				

RECORD OF BOREHOLE NO. 50

TQ1656 84

Ground level : 53.4ft. above O.D.

Dia. of boring : 6in.

Type of boring : Shell and Auger

Lining tubes : 6in. to 6ft.

Daily Progress	Samples: Depth	Samples: Type	Change of Strata: Legend	Change of Strata: Depth	Change of Strata: O.D. Level	Description of Strata
				1'0"	50.8	TOPSOIL
	1'6"	D				Very loose grey clayey medium SAND with occasional gravel
	2'6" - 3'6"	S(3)		8'0"	47.8	
	8'0" - 9'6"	U(4)				
	9'6"	D				Firm mottled brown and grey silty CLAY
	7'6"	D		7'0"	40.6	
	9'6"	D				
	9'0" - 10'6"	U(4)				
	10'6"	D				Stiff to very stiff fissured blue-grey silty CLAY with pockets of fine sand
	12'6"	D				
2.12.63.	13'6" - 15'0"	U(4)		15'0"	38.4	
	15'0"	D				

Key to type of sample :

U (4) — 4 in. dia. undisturbed sample.
U (1½) — 1½ in. dia. " "
D — disturbed sample.
BD — bulk disturbed sample.
W — water sample.
S ( ) — standard penetration test.
C ( ) — dynamic cone penetration test.
No. in brackets gives No. of blows/12 in. penetration.

Remarks : (Observations on ground-water, etc.)

B.H. 49 Ground-water was first encountered at depth of 6ft.6in. below ground level. Sample of ground-water taken.

B.H. 50 No ground-water was encountered during boring.

FISHER BY-PASS

Soils No: S/3918

FIG. 29

RECORD OF BOREHOLE NO. 51

TQ16NE 85
111

Ground level : 88.9ft. above O.D. Dia. of boring : 6in.

Type of boring : Shell and Auger Lining tubes : 6in. to 6ft.

Daily Progress	Samples: Depth	Samples: Type	Change of Strata: Legend	Change of Strata: Depth	Change of Strata: O.D. Level	Description of Strata
				0'11"	88.6	TOPSOIL
	2'6"	BD				Firm to stiff brown sandy CLAY with occasional gravel
	3'0" - 3'0"	S(4)		2'6"	86.0	
	4'0" - 5'6"	U(4)				
	5'6"	D				Firm to stiff mottled brown and grey silty CLAY
	7'6"	D				
	8'6" - 10'0"	U(4)		9'0"	36.9	
3.12.63.	10'0"	D		10'0"	35.9	Stiff fissured grey silty CLAY

RECORD OF BOREHOLE NO. 52

TQ16SW 84
12660 64406

Ground level : 40.9ft. above O.D. Dia. of boring : 6in.

Type of boring : Shell and Auger Lining tubes : 6in. to 25ft.

				0'8"	40.2	TOPSOIL
	2'0" - 3'6"	U(4)				
	3'6"	D				
	<6"	D				Firm brown and grey silty CLAY
	7'0" - 8'6"	U(4)				
	10'0"	D		10'6"	30.4	
	12'0" - 13'6"	U(4)		12'0"	28.9	Stiff blue-grey silty CLAY
	13'6"	D		13'0"	27.9	Grey-brown peaty CLAY
	13'5" - 15'6"	S(5)		15'0"	25.9	Loose grey medium to coarse SAND
	15'6" - 15'6"	BD				
	16'0" - 17'0"	C(27)				Medium dense grey-brown medium SAND with some gravel
	16'0" - 17'0"	BD				
	16'5"	D		20'0"	20.9	
	19'0" - 20'0"	BD				
	20'6" - 22'0"	U(4)				
	22'0"	D				
	24'0"	D				Very stiff fissured blue-grey silty CLAY
	25'6" - 27'0"	U(4)				
	27'0"	D				
6.12.63.	29'0" - 30'6"	U(4)		30'6"	10.4	
	30'6"	D				

Key to type of sample :
U (4) — 4 in. dia. undisturbed sample.
U (1½) — 1½ in. dia. " "
D — disturbed sample.
BD — bulk disturbed sample.
W — water sample.
S ( ) — standard penetration test.
C ( ) — dynamic cone penetration test.
No. in brackets gives No. of blows/12 in. penetration.

Remarks : (Observations on ground-water, etc.)

B.H.51 A seepage of ground-water was encountered at depth of 2ft. below ground level. Sample of ground-water taken.

B.H.52 Ground-water was first encountered at depth of 3ft.6in. and again at 13ft. below ground level. Sample of ground-water taken.

* unable to recover sample.

Soils No: C/3018

ESHER BY-PASS

FIG. 30

Appendix E Thames Water Utilities Asset Mapping

Asset location search

Property Searches

Aegaea
66 Swaledale Road
WARMINSTER
BA12 8FJ

Search address supplied Claygate House
Raleigh Drive
Esher
Surrey
KT10 9BS

Your reference 474

Our reference ALS/ALS Standard/2022_4645584

Search date 17 May 2022

Knowledge of features below the surface is essential for every development

The benefits of this knowledge not only include ensuring due diligence and avoiding risk, but also being able to ascertain the feasibility of any development.

Did you know that Thames Water Property Searches can also provide a variety of utility searches including a more comprehensive view of utility providers' assets (across up to 35-45 different providers), as well as more focused searches relating to specific major utility companies such as National Grid (gas and electric).

Contact us to find out more.

Thames Water Utilities Ltd
Property Searches, PO Box 3189, Slough SL1 4WW
DX 151280 Slough 13

searches@thameswater.co.uk
www.thameswater-propertysearches.co.uk

0800 009 4540

Asset location search

Property Searches

Search address supplied: Claygate House, Raleigh Drive, Esher, Surrey, KT10 9BS

Dear Sir / Madam

An Asset Location Search is recommended when undertaking a site development. It is essential to obtain information on the size and location of clean water and sewerage assets to safeguard against expensive damage and allow cost-effective service design.

The following records were searched in compiling this report: - the map of public sewers & the map of waterworks. Thames Water Utilities Ltd (TWUL) holds all of these.

This searchprovides maps showing the position, size of Thames Water assets close to the proposed development and also manhole cover and invert levels, where available.

Please note that none of the charges made for this report relate to the provision of Ordnance Survey mapping information. The replies contained in this letter are given following inspection of the public service records available to this company. No responsibility can be accepted for any error or omission in the replies.

You should be aware that the information contained on these plans is current only on the day that the plans are issued. The plans should only be used for the duration of the work that is being carried out at the present time. Under no circumstances should this data be copied or transmitted to parties other than those for whom the current work is being carried out.

Thames Water do update these service plans on a regular basis and failure to observe the above conditions could lead to damage arising to new or diverted services at a later date.

Contact Us

If you have any further queries regarding this enquiry please feel free to contact a member of the team on 0800 009 4540, or use the address below:

Thames Water Utilities Ltd
Property Searches
PO Box 3189
Slough
SL1 4WW

Email: searches@thameswater.co.uk
Web: www.thameswater-propertysearches.co.uk

Waste Water Services

Please provide a copy extract from the public sewer map.

Enclosed is a map showing the approximate lines of our sewers. Our plans do not show sewer connections from individual properties or any sewers not owned by Thames Water unless specifically annotated otherwise. Records such as "private" pipework are in some cases available from the Building Control Department of the relevant Local Authority.

Where the Local Authority does not hold such plans it might be advisable to consult the property deeds for the site or contact neighbouring landowners.

This report relates only to sewerage apparatus of Thames Water Utilities Ltd, it does not disclose details of cables and or communications equipment that may be running through or around such apparatus.

The sewer level information contained in this response represents all of the level data available in our existing records. Should you require any further Information, please refer to the relevant section within the 'Further Contacts' page found later in this document.

For your guidance:

- The Company is not generally responsible for rivers, watercourses, ponds, culverts or highway drains. If any of these are shown on the copy extract they are shown for information only.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an ‘as constructed’ record. It is recommended these details be checked with the developer.

Clean Water Services

Please provide a copy extract from the public water main map.

Enclosed is a map showing the approximate positions of our water mains and associated apparatus. Please note that records are not kept of the positions of individual domestic supplies.

For your information, there will be a pressure of at least 10m head at the outside stop valve. If you would like to know the static pressure, please contact our Customer Centre on 0800 316 9800. The Customer Centre can also arrange for a full flow and pressure test to be carried out for a fee.

For your guidance:

- Assets other than vested water mains may be shown on the plan, for information only.
- If an extract of the public water main record is enclosed, this will show known public water mains in the vicinity of the property. It should be possible to estimate the likely length and route of any private water supply pipe connecting the property to the public water network.

Payment for this Search

A charge will be added to your suppliers account.

Further contacts:

Waste Water queries

Should you require verification of the invert levels of public sewers, by site measurement, you will need to approach the relevant Thames Water Area Network Office for permission to lift the appropriate covers. This permission will usually involve you completing a TWOSA form. For further information please contact our Customer Centre on Tel: 0845 920 0800. Alternatively, a survey can be arranged, for a fee, through our Customer Centre on the above number.

If you have any questions regarding sewer connections, budget estimates, diversions, building over issues or any other questions regarding operational issues please direct them to our service desk. Which can be contacted by writing to:

Developer Services (Waste Water)
Thames Water
Clearwater Court
Vastern Road
Reading
RG1 8DB

Tel: 0800 009 3921
Email: developer.services@thameswater.co.uk

Clean Water queries

Should you require any advice concerning clean water operational issues or clean water connections, please contact:

Developer Services (Clean Water)
Thames Water
Clearwater Court
Vastern Road
Reading
RG1 8DB

Tel: 0800 009 3921
Email: developer.services@thameswater.co.uk